



**NEW & IMPORTANT EXHIBITOR ELECTRICAL SERVICES
PROCEDURES & ORDERING INFORMATION**

The Thomas M. Menino Convention & Exhibition Center (MCEC) offers 120v, 208v, and 480v, single- and three-phase electrical service of various amperages (ranging from 5 to 400 amps), throughout the exhibit halls through MCEC, the exclusive provider. Overhead and utility floor port service is available for Halls A, B, and C. Twenty-four-hour power is available in all locations for an additional charge.

MCEC will drop power at available locations within exhibitors' booths. If you would like power distributed to specific areas of a booth or under carpet, the general service contractor (Freeman) the preferred set-up personnel (EAC), or a full-time employee of the exhibiting company can provide this service.

When designing your exhibit floor plan please take into consideration that not all areas of the exhibit hall have access to overhead and high-amperage electrical service.

Electrical utilities and related services for the MCEC must be ordered through their Exhibitor Services online ordering system, accessed via the Signature Boston website. Exhibitors can navigate to **Exhibitor Services** → **Order**, then select the **Calendar of Events**, locate the event name (RAPID + TCT 2026). You will have to create an account to place your service orders.

Important Facts Regarding Electrical Services Information for RAPID + TCT 2026:

- All electrical, plumbing, gas, and rigging orders are handled through **MCEC Exhibitor Services Online Ordering**.
- Power distribution boxes are supplied exclusively by MCEC, however, the actual laying of electrical cords may be performed by Freeman, an EAC, or a full-time employee—**not** MCEC staff.
- Extension cords/Power strips:
 - Exhibitors may purchase building-approved extension cords and power strips (round yellow only) or supply their own.
 - Extension cords & power strips are also available for rent through **Freeman Exhibitor Services Online Ordering**.
- **Please note that plumbing, compressed air, and other gases are exclusive to the building and must be ordered directly through MCEC's online ordering website.**

If you have any questions regarding JCALPRO's Exclusive Rigging Services, please contact them at exhibits@jcalpro.com or call (617) 954-2345.

If you have any questions regarding MCEC exclusive services, please contact them at customerservice@massconvention.com or 617-954-2230.

If you have questions regarding Freeman Services, please contact them at exhibitorsupport@freeman.com or call (888) 508-5054 (US); (817) 210-4869 (outside US & Canada).